



QUALITY POLICY

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CANDOR Sweden AB shall deliver the right product to the right client at the correct time.

Products from CANDOR Sweden AB shall always fulfill the quality demands, specified for each product.

CANDOR shall to a high degree provide clients with service and information within the following areas:

- A flow system for materials/products that guarantees the right product to the right client at the right time of delivery
- An internal and external fulfillment of authority regulations concerning environmental and safety issues
- A clear documentation that enables each client to easily start up, maintain and control processes and equipment
- Personnel with qualifications for client and product services
- A labeling system that makes every chemical product traceable, with reference to purchase, manufacturing and quality control
- Quality results that continuously are followed up and discussed at board and department meetings
- Measurements of client satisfaction shall be performed on a regular basis

CANDOR shall always strive to improve the level of quality by performing continuous operational improvements.